

Pulsar Process Measurement Ltd - Quality Policy Statement

It is the policy of Pulsar Process Measurement Limited to provide products and services that give total customer satisfaction and meet any legal / regulatory requirements.

We recognise that the continued future success of the Company depends on the price, delivery, quality of the products and increasing our product range. We will, therefore, strive to ensure that the quality of our products and service exceeds the standards of our competitors and fully satisfies the standards demanded by our customers. We intend to provide goods which are fit for purpose, completely meet our customer's requirements and continue to do so for as long as they may reasonably expect.

One of our objectives is to establish and maintain a Management System which meets the requirements of BS EN ISO 9001:2015 and achieve, retain status as a registered firm of assessed capability. Risks & Opportunities to the business will be considered and resultant objectives shall be established and reviewed at the annual management meeting and throughout the year.

Conformance to the procedures and policies recorded in a documented Management System is obligatory and will enable us to meet and maintain that objective. The Company shall ensure that the policy is understood, implemented and maintained at all levels within our organisation.

In addition to strict adherence to these procedures, we need to continually develop and maintain a positive attitude towards high quality achievement throughout the Company and strive for continual improvement of our products and of the Management System. Only in this way will we reach our Company Quality Policy of complete customer satisfaction.

Keith Beard

Managing Director

This policy statement shall be communicated to employees by provision of a personal copy to each employee and displayed in a prominent place.